

Monday Momentum Cookie Communication (1/26/26)

Today is Day 22 (41 remaining) of the 2026 Cookie Program. This past weekend was full of wacky weather, but many of you still went out there with your walkabouts in your neighborhoods, setting up booths and cookie stands, others very courteously dropped booths with ample time for others to grab your incredible locations.

Challenges AKA opportunities won't stop our Goal Getters! Read below on adjustments we are making, who won contests this week and what contests are ahead.

Caregivers and Girl Scouts (but troop volunteers should read it too).

Digital Cookie Reminders:

- If you get locked out of your site, you can call Customer Care at 520-328-2277 or email them at customercare@girlscoutsoaz.org. Customer Care hours are Tuesday through Friday 1pm – 7pm; Saturday 10am – 4pm. At other times you can email Rosi at rsouthee@girlscoutsoaz.org. Please make sure you include your Girl Scout's name, the troop number and what you need help with. This will allow us to serve you more quickly.
- All orders placed for delivery by your Girl Scout MUST be approved by the adult managing the program. Once the order is placed, you have 5 days to approve otherwise it will cancel, the customer will be refunded, and your Girl Scout will lose credit for the sale. Please make it a habit to check the digital cookie site frequently so this doesn't happen to your Girl Scout.
- If your Girl Scout is 13 or older, you have the option to add their own email address and allow them to run their own program. However, there are things you need to know:
 - Giving them access will change your access levels. All you will need to do after giving them access is approve Girl Delivery orders and any changes they make to their site before it can be published.

- You MUST use an email different from the one on your account. If you use your own, it will lock both of you out of the site, and we have to wait for GSUSA to fix it.

Social Media:

- You can post about cookies, including personal digital cookie links, on your personal social media as long as your settings are for friends and family.
- You can post troop links on public social media. NO personal links should be posted.
- You can post locations, dates and times of approved booths on public social media, but again ONLY the troop link should be included, not your Girl Scout's personal link.
- THINK before you post – is this safe for my child and the children I am responsible for? Posting a photo of your child and your home address is NOT safe – so by asking yourself this first, cookie goals don't outweigh safety, so is this the post I want to make?

Contests:

Kindness Counts: Every week, we remind you that we have a beautiful way to shine a light on the people who go above and beyond—both in the smallest moments and the biggest ones.

This week's randomly picked winners to receive something delivered to their home are:

- Sarah Pyle, T502. Sarah is an absolute ray of light! From helping to move cookies, to being positive and encouraging every time I see her, she's just a joy! Her and Dawn are a wonderful addition to our troop.
- Sara Wright, T157. Sara was nominated by one of the Girl SCouts in her troop. Her nominator said "Mrs. Wright helped make a flyer for me to advertise my personal cookie site. She really helped my sales!"

Sometimes it is the littlest thing or the biggest smile that makes all the difference!

Wacky Weather: This past Saturday brought us our first Wacky Weather pop up contest. Bravo to all the Girl Scouts that went out in the wind and rain to work towards their goals! 8 winners were selected from the photos submitted and received a 20-

box care to share donation on their eBudde account! Troops 2981, 418, 214, 789, 6750, 1379, 9095, 378 – congratulations!

Brighten Your Booth: Our first theme is "My Cookie Story Starts Here". This theme continues through January 31st so you still have time to jump in. Decorate your booth by telling the world your Girl Scout story, sharing your goals, your inspiration and how your cookie skills are shaping your future. Drop the photo into the designated post on Facebook link that takes you directly to that

post <https://www.facebook.com/photo/?fbid=1278685814291199&set=a.319688693524254>

We also have two booth contests that run for the entire program! If you decorate your booth to promote Care to Share or highlight your progress to your goal, post those photos to the Facebook posts and you will be entered. Winners will be picked weekly starting next Sunday – remember contests have themes, are you posting in the correct thread – the art highlights which contest you are entering – these all-season contests are pinned on the volunteer page linked here. <https://www.facebook.com/groups/920171446175591>

Find all the details on p19 of your Family Guide. To enter the contests, look for the Facebook post on our main page: <https://www.facebook.com/gssoaz> and drop your photo there. BONUS: Want your photo to be considered for future marketing? Also add a copy here: <https://join.photocircleapp.com/1HDDZN8NRN>

Heads up for next week: Digital Cookie Step 2:

It is almost time for step two of our Digital Cookie Contest. This phase kicks off next Monday, Feb 2.

Medieval Times Castle Contest - this is not a Council Contest but it can be a lot of fun, and you could end up with a troop trip to Medieval Times in Scottsdale. Check out all their details here: <https://www.medievaltimes.com/castlecontest>

Troop Chairs and Juliette Mentors:

REMINDERS:

Contact information:

- When you are reaching out to council staff, whether by text, email or phone call, please include your name and troop number.

Digital Cookie:

- Booths – There should be a booth option on Digital Cookie. However, it has been glitching. GSUSA did have it fixed, but it has started again where the booth reservation just doesn't show up in DC. It has been reported to GSUSA again and they are looking into it.
- We love that you want to help your families when they have issues, but sometimes we must go back and forth with the user, which means if we are working with you, it will take longer. Please refer your caregivers to the instructions in the caregiver section of this email to reach out directly. This will make it easier and quicker for everyone.

Booths:

Troop booths – NEW PROCEDURES

- Now that we are caught up on the majority of the troop booth requests, eBudde has been adjusted to accept booths with 72-hours' notice. Still follow the instructions on p24 of your Troop Guide if your booth is secured within 72 hours of set up time. Remember the more lead time you give us, the better opportunity for your booth to be approved.
- We highly recommend you still use the troop booth form as several troops have been told to leave a business because the person who approved it wasn't there. Having the form with you may be helpful. However, you no longer need to send that to us. Simply put the booth in eBudde and wait for approval before advertising or setting up.

Cupboards:

If you are picking up at a cupboard that is at a storage unit, make sure you grab the unit number and any gate code from eBudde, when you place your order so you can get to the right place.

The following cupboards have cookie flags and/or cookie costumes to borrow to assist with marketing your booths. Yuma, Casa Grande, Sierra Vista, Angels Place, Sahuarita, Safford and Nogales (contact Berenice not the cupboard). So next time you visit one of these cupboards, check one out and add to the opportunities at your booth.

Coming up:

The first ACH will be pulled from troop accounts on February 5th. Any monies collected through digital cookie will be credited, and the amount due on the first ACH will be 25% of the balance remaining due to council. You can keep an eye on the amount of the ACH on your sales report tab in eBudde. Please ensure that you are collecting funds from your families and depositing them into the bank.

Have a great week and reach out to your Service Unit Product Mentor or staff if you have questions or need help – don't forget to put your troop number or J number in the subject line or in your text when reaching out, this speeds up service!

You have 41 days left to reach your goals! Let's keep moving!!

Rosi & E

PS Are you a member of our Facebook family? If not, come join us here:

[GSSOAZ - Volunteers](#)

[GSSOAZ - Juliettes](#)